Mobile phone
Comfort 50 Grand
User manual

This manual contains a description of the main functions of the mobile phone.

The contents of this manual are correct. The description of some features may vary due to changes in the software or service provider. The company reserves the right to make changes to the specifications without prior notice.

This phone is intended for mobile use, making and receiving calls, sending SMS messages, accessing the Internet (if provided), etc. Turn off your phone if you are near chemical plants, petrol stations and other places where explosive items may be present.

Keep your phone out of the reach of children.

Switch off your phone while on board an airplane, but do not use the phone during flight.

Switch off your phone when there are devices such as pacemakers and other medical equipment that may be affected by your mobile phone's work.

The warranty does not cover non-original spare parts. Never try to disassemble your phone yourself. If necessary, contact the service.

Do not charge the phone without a rechargeable battery. The phone should be recharged in a well-ventilated place and away from lightly flammable and explosive items.

To prevent demagnetization, keep your phone away from such items as magnetic disks and credit cards.

Avoid getting liquid on your phone. If the liquid enters the machine, it is necessary to remove the battery and contact the service.

Do not use the phone in places with very high or very low temperatures. Never leave your phone exposed to direct sunlight, high humidity or dust.

Do not rinse the phone with water and do not use harsh detergents.

Wireless phones are sensitive to radio interference, which may affect the operation of the device.

Use only accessories and accumulators recommended by the manufacturer.

Only use the appliance in its normal operating condition, as specified in the instruction manual.

Do not throw the battery in fire!

In order to avoid the ingestion of heavy metals, acids, alkali in water or soil that causes significant damage to the environment, dispose of the spent battery after expiration of service in accordance with the requirements of the law. For non-compliance with the rules of utilization legislation there is a legal responsibility.

Information on the safe disposal of lithium-ion

batteries is available at the nearest specialized service center.

Note: The manufacturer of the device reserves the right to complete the battery of the battery other than the specified characteristics.
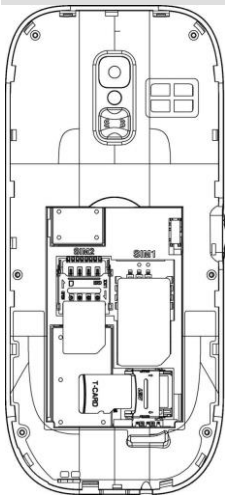
Specifications

Phone frequences	GSM 900: 880-915 MHz (Tx), 925-960 (Rx) GSM 1800: 1710-1785 MHz (Tx), 1805-1880 (Rx)
SIM cards	2 SIM (mini-SIM, microSIM). Dual SIM Dual Standby
Messaging	SMS
Bluetooth	V3.0, 2400-2483.5 MHz
Display	2,31'', Color LCD, 240x320 px
Camera	0,3 MPx
FM-radio	87,5-108,0 MHz
Micro-SD	Up to 32 GB
Battery	Li-Ion, 1000 mAh

Package

- Mobile phone
- Battery
- Charging device
- User Manual
- Warranty card

Installing SIM cards and memory card

- Press and hold the END key to switch off the mobile phone.
- Lift the back cover above the battery from the bottom gap to remove it.
- Lift the battery buckle outward from upside gap to remove it.
- Insert SIM card into the SIM card slot carefully with the index corner aligned to the shape of the SIM card slot. Please ensure the SIM is fully inserted and tight.
- Align the metal contacts of the battery with the metal contacts of the phone compartment. Press the battery down until it locks into place.

Keys

1	Receiver
2	Family number 1 key
3	Left Soft Key (LSK)
4	Call/Answer
5	Central Key (OK)
6	FM radio On
7	Family number 2 key
8	Right Soft Key (RSK)

9	End key / Power On/off
10	Control Keys (Right / Left / Up / Down)
11	Lock/Unlock keypad switch
12	Headset jack
13	microUSB jack
14	Camera
15	Torch
16	Speaker
17	SOS Key

Power on and off

Press and hold End key ⎗ for powering on or off the phone.

Keyboard lock and unlock

Use the side key (11) to lock and unlock the keypad.

Function of keys

	Functions
Call/Answer Key	In standby mode: View the call log. During an incoming call: Receive an incoming call. Call: to dial a dialed number.

End Key	Short press: to reject an incoming call. Long press: to switch the phone on / off. In FM radio mode, short press: to exit the FM radio menu
OK Control Keys (Right / Left / Up / Down). Central Key	In standby mode: Use the Up / Down / Right / Left keys to quickly access 4 menu items (configurable). In the menu: Use the keys to go to the desired menu or function. In call mode: to adjust the volume of the sound (Up and Down). In FM radio mode, the next / previous preset station is in progress, in the Audio player mode - the selection of playback modes. Central key. In standby mode: Press - to go to Menu. In the menu - the choice of action, confirmation of the OK action. In FM radio mode, turn off / on, in audio player mode - play / pause
Ліва/права софт клавіші	LSK: in standby mode - to go to Menu. In Menu - to select action and confirm the action and go to Options in the settings. RSK:In Idle mode, go to Contacts; return to the previous menu. FM radio mode to exit the FM radio menu

SOS SOS key	Press and hold - activates the SOS function (the phone will automatically make a call to the assigned emergency numbers and send an SOS message).
M1 Family number **M2** 1/2	In standby mode, pressing is a quick call to pre-configured numbers
FM FM radio	In the standby mode, pressing - to turn on the FM radio
0	Short press: for set "0" Pressing and holding: to turn on / off the flashlight.
2-9	Short press: for a set of "2" ... "9". Long press: speed dial
★ +	Short press: for "*", "+". In FM radio mode and audio player - to decrease volume
# ♪⇧	Short press: for "#". FM radio mode - to increase the volume Pressing and holding: switching to silent mode / normal mode.

Icon meanings

Icon	*Meaning*
⏾	Signal strength of the GSM network signal
▮▮▮▮	Show battery level
⊠	New message
📱?	Missed calls
↻	Call divert is On
🔔	Alarm is On
×♪	Silent profile is On

{📱}	Meeting profile is On
⅔♪⅔	Outdoor profile is On
🔒	Keypad is lock
✳	Bluetooth is active

Making a Call

Dial the phone number using the numeric keypad on your phone or go to the call log and press the Call button to make a call. **OK** You can also make a call from the Contacts menu by selecting the contact you want.

Speed dial

Go to the Main Menu->Contacts->Options ->Settings->Speed Dial.

In this menu you can store up to 8 phone numbers for speed dial, which correspond to numbers 2-9 on the phone keypad. Phone numbers are selected from the phone book. Long press key 2-9 in standby mode will call the given number.

Two more numbers for speed dial can be set on the keys M1 and M2. To do this, go to Main Menu-> Settings-> Family Numbers.

Warning. Feature setting is available only with an existing SIM card

SOS calling

You can save up to 5 numbers for an emergency call. To enable / disable the function, go to the SOS->SOS status menu in the main menu. To add numbers, go to the menu to SOS->SOS contacts, to edit the message, select SOS->SOS message.

Long pressing the SOS button on the back of the phone will automatically send SMS and make alternate calls through the list of

configured phone numbers (no more than 3 cycles).

Note! When you receive a call, the phone switches to hands-free mode. To cancel an SOS call, press and hold the SOS key

Receiving the Call

When you receive a call, press the "Call" button to accept the incoming call. Click the "End" button to reject an incoming call.

Profiles

Ringtones, volume and other settings are configured in User Profiles (Menu->Settings->Profiles). Available 4 programmed profiles: General, Silent, Meeting, Outdoor. To activate the profile, click Options->Activate, for editing: Options-> Edit.

Menu

To go to the menu, press the Menu key (LSK) or the center key. To move between items, press the Up / Down / Right / Left buttons

The menu contains the following items

Contacts

The Phonebook serves to search for saved contacts, add new contacts, copy / move contacts from phone to SIM card and vice versa, and set speed dialing.

Ways to save a new contact in the phone book:

1. Save a dialed, received, or missed number from the call log: In the call log, press Options-Save in the phone book.

2. Save the new contact directly from the Contacts menu: Menu-Contacts-Add new.

Messages

Inbox

When a new message arrives, a melody will sound and an icon will appear at the top of the screen

To read the received message, go to the Messages menu.

View messages through the Inbox menu.

Go to the main menu - Messages -> OK -> Inbox. Choose from the list of messages that you want to view using the navigation keys.

Functional operations when viewing SMS:

Reply: send a reply to the sender

Call: Call the sender

Delete: delete the selected message;

Forward: forward this message to another contact;

Create new messages

Go to the main menu - Messages -> New message.

Enter the text of the message. Note: To change the input method when writing a message, press the "#" key. To send the message, press Options-> Send. If necessary, save the message without sending, press Options-> Save.

Saving sent messages:

By default, sent messages are saved. To not save sent messages, go to Messages -> Settings - and turn off "Save Sent messages". After activating this function, the sent messages will not be

stored in the Sent folder..

Message settings

Go to the Messages menu -> Message Settings to set up: SMS service center for each SIM, Voice mail settings, message storage settings - SIM or phone, and view the status of the memory.

Calls

Go to the Calls menu to view received, dialed and missed calls. For each call, the following options are available in the Options menu: View details, Call subscriber, Write message, Add to contacts, Add to blacklist, Delete

There is an option to customize in Call Settings:

- Blacklist
- Enable / disable auto redial
- Enable / disable automatic call recording
- Answer mode
- Call divert
- Call waiting
- Call barring
- Line switching

Settings

Profiles

Go to the main menu and go to Settings -> Profiles. There are four pre-configured user profiles: General, Silent, Meeting, Outdoor. Each profile contains Calls and SMS Ringtones settings, Alert types, Ringtone volume, Other sounds. For the keypad there is the ability to set voice over key press. To configure your profile, click Options - Customizw. To activate a profile, press Options-Activate.

Dual SIM settings

This menu selects the order of using SIM cards, it is possible to turn on / off the card and enable / disable flight mode.

Phone settings

The following options are available:

• Time and date;
• Languages;
• Pref. input method;
• Display settings: select the background image, show the date and time
• Dedicated keys. For the Up / Down / Right / Left keys, you can customize actions in the standby mode, such as switching to Messages, Calculator, etc.
• LCD Backlight: Brightness and lighting time

settings.

Security settings
- Blocking of the card by PIN code: activating / deactivating the function, changing the PIN;
- Change of PIN2 code;
- Phone lock (on / off). When you turn on the feature, each time you turn on the phone, you will be asked for a password;
- Change the phone lock password;

Network settings
For SIM1 and SIM2 it is possible to configure the option of selecting a network - automatic or manual.

Family numbers
It is possible to set up two more speed dial numbers for the M1 and M2 keys. In standby mode, press the key for speed dialing the programmed number.

Human voice incoming call
If you enable a function, then the caller's number will be heard during an incoming call.

Restore factory settings
This function restores some of the settings of the mobile phone to their factory values. To use the factory reset function, you must enter the

correct mobile phone password. The default phone password is 1122.

Multimedia

Note: it is advisable to use the following functions in the menu "Multimedia" while the installed memory card.

Image viewer

In the main menu, go to Multimedia -> OK -> Image viewer. This menu allows you to view, send, delete, rename images and use them as wallpaper.

Audioplayer

To turn the audio player in the main menu go to "Multimedia" "Audio Player".

You can use the phone's audio player to listen to music files stored on the phone's memory card.

Note! Files must be in the My Music folder on the memory card.

To view a playlist, click List (LSK). With the "Options" menu you can play, add, edit the music list, and choose the listening mode via the settings.

Use the * and # keys to adjust volume. Pause / Play a Music File: Press the center key. Go to previous / next file - Use the Left / Right key.

Video recorder

In the main menu, go to Multimedia -> OK -> Video Recorder. For capturing video press Central key. Use the "Options" menu to select to go to video and video recorder settings.

Sound recorder

In the main menu, go to Multimedia -> OK -> Sound Recorder. Use the "Options" menu to select the one you want: create a new entry, view existing records.

FM radio

To turn on FM radio, go to the main menu - Multimedia -> OK -> FM radio.
To exit the FM radio, press the "Back" button. Pause / Play: Press the center key.
To go to the next / previous station - press the Up / Down keys respectively. Use the Right / Left keys to search stations.
The volume of playback in FM radio mode is controlled by the * - volume reduction and # -

volume increase. Press Options to Auto Search and Save Channels, browse the saved channels list, enable / disable background playback..

Camera

With the camera, you can take photos and view photos. To shoot, press the center key. Press Options to go to the settings. You can set Scene Mode (Auto, Night), White Balance, Delay Time, Image Size, Image Quality, to save the settings, press Options - Save.

SOS

This menu is used to enable / disable the SOS function and add phone numbers. It also adjusts the sending of the message and its text. To enable / disable the function, press the SOS status. To add numbers, press SOS numbers. Phone numbers can be added manually or from the phone book. To turn on / off Alarm sound - press Alarm sound.

Organizer

File manager

This menu allows you to view files stored on a memory card. It is possible to create folders,

rename and delete files.

Calendar

To go to the calendar menu, go to the main Menu-> Organizer-> Calendar.

Alarm

In the main menu, go to Organizer -> Alarm.

In this menu you can set 5 Alarms by adjusting the time, melody and repeat mode: once, daily, select days of the week.

Calculator

In the main menu, select Organizer -> Calculator, which allows you to perform simple arithmetic operations. Enter a number and use the keys to select the desired action: Up - Add, Down - Subtract, Left - Multiplication, Right - Divide, OK - Result

The Organizer menu also has Bluetooth settings, Torch (on / off) and World clock.

Troubleshooting

If you have problems using your phone, try finding a solution at this point.

Problems	Reasons and Solutions

Can't switch on	Press and hold end key until image appears on the display. Check the battery contacts. Remove and insert battery and switch your phone on again. Check the battery charge level.
Can't connect to network	Move into an area of better coverage. Beyond the network cover area; Contact your service provider if your SIM card is invalid.
The audio quality of the call is poor	Press navigator key to increase the volume when you are in a call. Check the signal strength indicator on the display. The line is busy and can not be connected to network; you can not make a call.
Standby time too short	When failing to connect to network, the phone will keep searching base station that consumes much battery and reduces standby time. Move to an area with stronger signal strength or switch your phone off temporarily. Replace the battery.
SIM card error	Make sure that the chips in SIM card are not damaged; use the clean cloth to scratch it. Make sure that SIM card is inserted correctly. SIM card invalid. Contact your service provider.
Can not dial calls	Make sure that the number you dialed is available and the dial key has been pressed. Make sure that there is enough money to make a call. Make sure that SIM card is valid. Fixed Dial is set or has call barring feature turned on. Deactivate fixed dial function or call barring.

Can not receive calls	Make sure that your phone has connected to network (Check if the network is too busy or invalid). Make sure that there is enough money to receive the call. Make sure that SIM card is valid. Check call divert settings and incoming call barring settings.
The battery won't charge	Make sure that the battery is inserted correctly. Securely connect the charger to the phone. Only charge the battery in an environment where the temperature does not go below -10℃ or above 55℃. The battery or charge need to be changed.
Can not set some functions	The operation is wrong. The network providers do not support the function, or you don't apply the function.

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